

CKOHT Update

November 2023

New Seasonal Mobile Unit at CKHA Emergency Department

Chatham-Kent Health Alliance (CKHA) has recently unveiled the new Seasonal Care Clinic to help combat seasonal illnesses such as cough, cold and flu. The clinic is located in a mobile unit outside the emergency department at CKHA's Chatham site.

It aims to provide timely care to those who do not have a physician or cannot be seen by their healthcare provider in a timely manner. The clinic's goal is to save needed capacity in the emergency department during the seasonal surge of flu and respiratory illnesses. Patients with symptoms of cough, cold, flu, and other minor ailments are welcome to register and be seen on a walk-in basis, but they are advised to seek advice from their primary health-care provider beforehand.

The clinic's hours will vary. For more information, check out CKHA social media channels or click HERE.



Connecting to Home Care Aiming to be Easier Starting in 2025

The Ontario government has taken yet another step towards better connectivity and coordination of home care services through Ontario Health Teams. The province has already approved 57 out of 58 Ontario Health Teams which will help people experience easier transitions from one provider to another, with one patient record and one care plan being shared between providers.

The new legislation, *Convenient Care at Home Act, 2023*, if passed, will establish a new, single organization called 'Ontario Health atHome' that would take on responsibility for coordinating all home care services across the province through Ontario Health Teams. Ontario Health atHome care coordinators would be assigned to work within Ontario Health Teams and other front-line care settings. They will also work alongside care providers like doctors and nurses, and directly with patients while in the hospital or in other care settings to facilitate seamless transitions for people from hospital or primary care to home care services. This will make it easier for people to connect to the home care services they need. Through Ontario Health atHome, Ontario Health Teams will be a one-stop shop that provides people with easy-to-understand home care plans that let them know the care they are going to receive and when, before going home from hospital. This is exciting news for Chatham-Kent Ontario Health Team as we are focused on transforming health care delivery and improving integrated care at the local level.



The Convenient Care at Home Act, 2023, if passed, would consolidate the 14 Home and Community Care Services organizations into a single organization - Ontario Health atHome – to provide a strong and centralized foundation to support stability of home care services now, and as care is delivered through Ontario Health Teams in the future.

For the full news release, click **HERE**

OHTs Moving Towards Designation – Next Implementation Phase

In September 2023, the Minister of Health and associates announced an update on funding for all OHTs. The funding is set at \$750,000 per year for the next three years, for a total of \$2.25 million. This is consistent with historical OHT funding amounts, but the good news is the three year investment which allows for longer term planning.



In addition, the MOH-OH is developing an OHT Maturity Framework to support OHT advancement to a mature state. Twelve OHTs have been selected to advance maturity and provide guidance and support for the next phase of implementation for all OHTs. The Connecting Care Act (CCA), 2019 designates certain OHTs to receive an integrated funding envelope and enter into an accountability agreement. There will be requirements for an OHT to meet, which will be established in a future regulation under the CCA.

Initial OHTs will be asked to advance three key structural priorities to ensure the teams will have strong foundations in place. These priorities include: creating a not-for-profit corporation, establishing or aligning a primary care network, and selecting an operational support provider. Patient-facing milestones are also required for designation such as having a patient-facing solution that integrates with Health811, implementing two or more integrated clinical pathways (e.g., COPD, CHF, etc.), and continuing to work on local signature initiatives.

While CKOHT was not chosen as one of the 12 acceleration OHTs, the partnership is deeply committed to evolving and maturing towards OHT designation. Plans are underway to continue making strategic advancements to lead the way.



Project Update

Chatham-Kent Ontario Health Team (CKOHT) and its partners are aiming to improve palliative care delivery for individuals with any life-limiting diagnosis who live in Chatham-Kent.

Improving Palliative Care in Chatham-Kent Updates:

On November 28th, 2023 the Palliative Care Virtual Education Session for Health Care Professionals took place which was well attended. The session took an in depth look at Managing Palliative Pain which included great information on utilizing appropriate pain assessment tools for people living with intellectual or developmental disabilities, or dementia, adjuvant therapies and non-pharmacological strategies. If you would like to view a recording of the session please email:

Amanda.Burtoft@ckoht.ca

Save the Date for the Next Palliative Care Virtual Education Session:

January 30, 2024 from 12 pm - 1 pm.

Topic: Advanced Care Planning

CKOHT Home Care Leading Project Update:

We are still making progress despite the cyberattack that recently occurred and the electronic systems outages that we are still currently experiencing.

CKOHT's Implementation Plan for the Leading Project was submitted to Ontario Health on November 24, 2023.

The anticipated Go Live for the Home Care Leading Project has been extended to September 2024 (i.e., first patients receive care through Leading Project model). The target Go Live date was extended to enable a common care-coordinator assignment framework and a standardized information-sharing model enabled by CHRIS.

Of note: the Request for Proposals (RFP) for Service Provider Organization (SPO) Procurement will be posted soon.



Westover Treatment Centre Achieves CCA Accreditation

The Westover Treatment Centre has recently been awarded a four-year accreditation by the Canadian Centre for Accreditation (CCA). The hard work, professionalism, and dedication of the staff and Board of Directors are clearly reflected in this significant achievement. "To be CCA Accredited is truly a seal of approval," says Executive Director, Laird Brush. "Our stakeholders can be assured that we have undergone an extensive internal and external review process that measures our practices against sector and industry standards."

Accreditation is a process that provides assurance from a respected third-party that the accredited organization meets commonly accepted standards for good governance, management, and excellence in service provision. It is one way that we demonstrate to our clients and funders that we are operating responsibly and providing responsive and quality services. "One of the key benefits of participating in CCA's accreditation program is that it promotes an ongoing culture of learning and quality improvement throughout the organization," says Barbara Wiktorowicz, Executive Director, Canadian Centre for Accreditation. "By choosing to go through the CCA accreditation process, Westover is demonstrating its accountability to the community and its commitment to providing the highest quality programs and services."

"Our Board of Directors sees accreditation as a way to externally monitor our organization," says Laird Brush. "Being CCA Accredited allows us to demonstrate our accomplishments at not only an operational level but also in our business management and community governance. With increasing pressure for public accountability, participation in the accreditation process promotes a quality and safety culture across the organization."

For More Information Contact Laird Brush, C.C.A.C. Executive Director, Westover Treatment Centre 2 Victoria Road South, Thamesville, ON 519-692-5110 Ibrush@westovertreatmentcentre.ca www.westovertreatmentcentre.ca



McEachran Awarded Cancer Research Award



Congratulations to former CKOHT Staff Member, Erin McEachran who is the recipient of a \$32,500 Cancer Research Award.

Erin is currently pursuing her Master of Science degree at the University of Western Ontario. Her research will focus on answering the research question, 'Will Health Warning Labels Affect Young Adult Perceptions of Alcohol?'

The Canadian Cancer Society (CCS) takes a people-centered approach to its research strategy with the aim of significantly improving the outlook for those affected by cancer in Canada. To achieve this, CCS is investing in the recruitment and training of cancer research trainees in order to strengthen the future of Canada's cancer research ecosystem.

To support the growth and innovation of the next generation of diverse cancer researchers, CCS and its partners launched the Research Training Awards in March 2023. This award is available to Master's, Doctoral and Postdoctoral level students conducting cancer related research. The award fosters long-term connections with Canada's cancer research ecosystem, through opportunities for exposure to other disciplines, knowledge translation, engagement and mentorship opportunities.

By investing in the development of these young cancer researchers, CCS is paving the way for a brighter future in cancer research and care in Canada. They are taking a proactive approach to ensure those affected by cancer receive the best possible care and outcomes, both now and in the future.

Congratulations Erin and all the best as you embark on your important research!

CK Family Physician Recruitment & Retention Task Force - 'Home for the Holidays' Event

CALLING ALL CHATHAM-KENT MEDICAL STUDENTS & RESIDENTS!



Are you, or do you know a Chatham-Kent local in medical school or residency program in Canada or abroad?

The CK Family Physician Recruitment & Retention Task Force is looking to update our local learners list for our 'Home for the Holidays' event in December.

Please send local student name and contact info to:
FamilyPhysiciansCK@thamesviewfht.ca



November CKOHT Social Roundup

CKOHT actively posts on social media to promote local health events such as vaccine clinics, promotion of key messages such as cancer screenings, and changes to health care services such as the new seasonal illness clinic at CKHA. Please follow CKOHT on the following channels:





@ChathamKentOHT



@CK_OHT



@ck-oht



@Chatham-Kent Ontario Health Team







MobileCare CK Clinic on Wheels Locations

Colorectal Screening Info

Fall Prevention Tips



New Seasonal Illness Clinic at CKHA



CK Pap Clinics



CK Covid-19 Vaccine Clinics

CKOHT Signatory Members:





Société Alzheimer Society





















HOME AND COMMUNITY CARE SUPPORT SERVICES Erie St. Clair



















CKOHT Virtual Lunch & Learn Fridays

Each month on the third Friday from 12-1pm, CKOHT will host a 1 hour monthly Lunch & Learn which will include 1-2 spotlight presentations of a particular local project or initiative. There is ample time left after the presentation for participants to ask questions and join a dialogue.

This is to better connect all our CKOHT partners and to increase awareness of our partnership.

Friday December 15th from 12 - 1pm

If you have not received a calendar invitation and would like to attend please email: Paige.Delanghe@ckoht.ca







Questions? Contact Tiffany Gartner-Duff, Interim Executive Transformation Lead, CKOHT Tiffany.Gartner-Duff@ckoht.ca

Website: www.CKOHT.ca







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